

Business Ethics Policy

Rayan Facilities Management Ltd believes that it is important for the Rayan Facilities Management Ltd and its employees to maintain high ethical standards in order to preserve its reputation in the marketplace.

Good ethics are important to ensure that Rayan Facilities Management Ltd meets not only its objectives in a fair and equitable manner but its wider social responsibilities externally. In addition, Rayan Facilities Management Ltd is committed to ensuring high ethical standards within the workplace.

The procedure that follows provides general guidance on ethics and refers to other policies of Rayan Facilities Management Ltd where necessary. The procedure will be closely monitored and will be developed as necessary to ensure that it meets the needs of Rayan Facilities Management Ltd, its employees and its stakeholders.

We will ensure Rayan Facilities Management Ltd is meeting its aims with regard to social impact and ethical behaviour and that its stakeholders perceive Rayan Facilities Management Ltd in a positive light.

Procedure

1. All employees will be provided with ethics training as part of the induction program. Ongoing ethics training, as the ethics policy and procedure develops, will be cascaded to employees via management.
2. All employees are required to adhere to Rayan Facilities Management Ltd's policy and procedure on business ethics. Employees who breach Rayan Facilities Management Ltd's policy on business ethics will be subject to disciplinary action up to and including dismissal.
3. Employees who are faced with a potential breach of the business ethics code or have doubts about an ethical choice they are facing should, in the first instance, speak to their line manager.
4. Rayan Facilities Management Ltd has a Code of Conduct which employees
 - a. are expected to abide by. A copy of the Code of Conduct and other policies relevant to this procedure are available on in the Staff Handbook
5. The following areas are included in this procedure. However, this list is not exhaustive and will be developed as required.
 - I. Data protection/Access to employee data.
 - II. Whistleblowing.
 - III. The giving and receiving of gifts.

- IV. Confidentiality.
 - V. Relationships with competitors, suppliers, advertisers, etc.
 - VI. Equal opportunities, discrimination and harassment.
 - VII. Moonlighting.
 - VIII. The environment.
6. The Data Protection Act 1998 requires that eight data protection principles be followed. These data protection principles are set out in the Rayan Facilities Management Ltd's Data Protection/Access to Employee Data policy and all employees are expected to familiarise themselves with its requirements. Employees should ensure that they understand how data protection impacts on their particular role, in particular with regard to external suppliers and customers. Employees who have any questions on the Rayan Facilities Management Ltd's Data Protection/Access to Employee Data policy should speak to their manager in the first instance.
7. Rayan Facilities Management Ltd encourages a free and open culture in its dealings between its officers, employees and all people with whom it engages in business and legal relations. Rayan Facilities Management Ltd recognises that effective and honest communication is essential if malpractice is to be effectively dealt with and Rayan Facilities Management Ltd's success ensured.
8. Rayan Facilities Management Ltd does not believe that the giving and receiving of gifts from suppliers and customers is appropriate. In certain circumstances gifts may constitute a bribe. An employee who receives a gift from a customer or supplier, regardless of its value, must inform his or her manager who will decide whether the gift may be kept by the employee or whether it should be returned.
9. A confidentiality clause forms part of all employees' statement of particulars/contracts of employment. During the course of employment employees will have access to information of a confidential and sensitive nature. Employees must not disclose to a third party any Rayan Facilities Management Ltd confidential information, either during their employment or after their employment has ended. Confidential information includes information on Rayan Facilities Management Ltd's present or potential customers or suppliers and any information relating to Rayan Facilities Management Ltd's business, including marketing, corporate or financial plans.
10. Rayan Facilities Management Ltd recognises that work may result in friendships and close relationships developing. Relationships may develop not only with colleagues but suppliers and customers. It is natural for relationships to develop in a working environment. While Rayan Facilities Management Ltd has every respect for the privacy of its employees, it is tall employees consider the impact that personal relationships can have on Rayan Facilities Management Ltd.
11. Rayan Facilities Management Ltd is committed to equality of opportunity and diversity in the workplace. It is Rayan Facilities Management Ltd.'s policy to

treat all job applicants and employees fairly and equally, regardless of their sex, trans-gender status, age, sexual orientation, religion or belief, marital status, civil partnership status, race, colour, nationality, national origins, ethnic origin or disability. Furthermore, Rayan Facilities Management Ltd will monitor the composition of the workforce and introduce positive action if it appears that this policy is not fully effective. Employees are required to conduct themselves in a way that promotes equal opportunities at all times. Good practice will be promoted by senior management and employees will be provided with relevant training. Employees who feel they have been discriminated against or suffered harassment should speak to a member of management immediately.

12. Employees may seek to take up separate employment with another employer or pursue outside business interests while still remaining employed by Rayan Facilities Management Ltd. Although Rayan Facilities Management Ltd has no desire to unreasonably restrict an employee's external activities, it must seek to protect its own interests and those of all its employees. Employees will not be permitted to undertake business activities or other work where Rayan Facilities Management Ltd considers that this is incompatible with its interests and, in any event, unless employees have obtained prior written authorisation from senior management.
13. Rayan Facilities Management Ltd is committed to conserving the Earth's resources and to do what it can to reduce any negative effects it has on the environment. Employees are required to use Rayan Facilities Management Ltd.'s equipment and materials wisely and reduce wastage where possible. Employees can play a positive role in helping the environment by recycling all non-confidential waste, using printers and photocopiers with care and switching off electrical equipment which is not in use.

Signed:



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Position: Managing Director
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