

## Protection of the Public Policy

Rayan Facilities Management Ltd recognises its responsibility to the wider community and the role it has to play in protecting the public.

All of our officers are required to report suspicious activity and behaviour to the police.

There is also an expectation that if in the course of their day-to-day duties our officers see evidence of criminal activity or anti-social behaviour, they will either report it directly to the local police or do so via their control centre. In the event of identifying such incidents officers are instructed not to put themselves at risk of harm or injury. The officers are instructed to identify vulnerable people that may require protection to ensure their safety.

Members of the management team will encourage all employees to get ACT (Action Counters Terrorism) awareness e-Learning course online. The purpose of this training is to raise staff awareness of the current terrorism considerations. ACT e-learning training includes; Identifying and reporting suspicious activity; Dealing with a bomb threat and guidance on responding to a firearms or weapon attack.

Our Security Guards are trained to identify vulnerable people and know what steps to take in order to protect them. The aim is to enable Security staff to support police in taking an active role in ensuring the safety of the public.

**Signed:**



**Name: Siobhan Hamill**

**Position: Managing Director**

**Date: 09/01/2025**